

# Quality Policy

Prepared by  
**GridLink Interconnector Ltd**

**February 2022**

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Title	Quality Policy	Revision	00
DocID	GL-QUALPOL-01	Page	1 of 3
Date	24.03.2022		

## Revision History

Revision No	Date of Issue	Version		
00	24.03.22	Approved for use		
01		First revision		
02		Second revision		
03		Third revision		
<b>Author</b>		<b>Signed</b>	<b>Name</b>	<b>Date</b>
<b>Approved for use</b>		<b>Signed</b>	<b>Name</b>	<b>Date</b>

Title	Quality Policy	Revision	00
DocID	GL-QUALPOL-01	Page	2 of 3
Date	24.03.2022		

# Quality Policy

GridLink intends to provide reliable and secure transportation of electricity between the UK and France in a responsible and sustainable manner whilst creating value for society.

We are committed to socially responsible management that integrates quality, health & safety, environmental and governance considerations into all aspects of our business as we plan, design, build and operate the GridLink Interconnector Project.

Our guiding principles are to:

- Promote a **culture of excellence** and high performance standards in quality management;
- Ensure **understanding of the context** of the GridLink Interconnector Project, including internal and external issues, applicable law and regulations, products and services that we offer, our customers and other interested parties;
- Ensure compliance with national and international standards for **good industry practice**;
- Ensure compliance with the requirements of the **customers for our product and services** during the implementation and operation of the project;
- Set clear and transparent **objectives and targets**, and plan, implement and monitor performance in order to realise these goals;
- Provide our services to customers to **high quality standards**, defining roles & responsibilities, providing suitable and sufficient resources, proactively implementing measures to control design, manufacture, construction and operations and/or minimise risks;
- Proactively **engage with customers** and seek to address their concerns, promote a customer focus in all business activities and achieve customer satisfaction;
- Take appropriate action to correct any **non-conformance** with quality objectives and requirements;
- Ensure **continual improvement** of quality performance;
- Work closely and **communicate** with employees, contractors and any other persons to ensure their understanding and shared commitment to conformance with this policy.

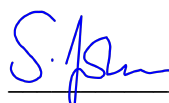
This policy applies to all employees, contractors and any other persons working within our Project Areas and across all our business activities.

This policy guides our management decisions and actions, relationships with our business partners and investors, and contracts with suppliers of goods and services.

We recognise that leadership and commitment from senior management is an essential component of success, and we are committed to ensuring that all Directors and senior executives are fully conversant with, and committed to, this policy.

This policy is reviewed and updated at intervals not exceeding one year.

**Signed**



**Director  
GridLink Interconnector Ltd**

Title	Quality Policy	Revision	00
DocID	GL-QUALPOL-01	Page	3 of 3
Date	24.03.2022		